

## APPENDIX 3

### 2008/09 CORPORATE PLAN PERFORMANCE

The 2008/09 Corporate Plan identified how the Council will face up to the major challenges. For 2008/09 these challenges are being addressed through Corporate Objectives and service priorities. The Corporate Plan service priorities for 2008/09 are set out below: -

<b>CORPORATE PLAN</b>	
<b>Corporate Objective</b>	<b>Key Service Priorities</b>
Work in partnership to manage growth to benefit everyone in South Cambridgeshire now and in the future.	<ul style="list-style-type: none"> <li>• Delivering and managing growth</li> <li>• Securing a sustainable future for council housing</li> <li>• Waste and recycling</li> <li>• Tackling climate change</li> <li>• Affordable Homes (Additional Priority)</li> </ul>
Delivering high quality services that represent best value and are accessible to all our community.	<ul style="list-style-type: none"> <li>• Improved service delivery</li> <li>• Improved customer satisfaction</li> <li>• Develop equalities practice</li> </ul>
Enhance quality of life and build a sustainable South Cambridgeshire where everyone is proud to live and work.	<ul style="list-style-type: none"> <li>• Enhance citizen engagement</li> <li>• Develop the role of scrutiny</li> <li>• Promote economic development</li> </ul>

This appendix, which is an automatically generated CorVu report, uses 'traffic light faces' to identify estimated end-of-year performance against measures for each of the above key service priorities

<b>Traffic Light Face Category</b>	<b>Definition of Category</b>
(Green) Smiley face	Performance completed or on target to be achieved by the year end.
(Amber) Neutral face	Performance could be achieved by the year-end or where slightly missing the target is considered acceptable.
(Red) Sad face	A strategic and important target, which is unlikely to be achieved.